Voting Session (Consent Agenda)

Single Reading Ordinance Authorizing the Purchase of Email Licenses

Recommended Council Action

Approve ordinance for purchase of email licenses.

Context with Key Issues

The City has used Novell GroupWise (which was recently acquired by a company called Micro Focus) for email, calendaring, and storing contacts for over 20 years. About two years ago, the City's Technology Steering Committee recommended transitioning to a new email solution beginning in FY 2018. The recommendation was based on negative feedback received from end-users about GroupWise and the recognition of advantages to switching to a new service provider. The Committee reviewed both Microsoft 365 and Google's G-Suite solutions, and ultimately decided that G-Suite was the best option for the City. A major consideration was that quotes received for Microsoft 365 were about three times higher than G-Suite.

Some advantages of switching from GroupWise to G-Suite include:

- Ease of access (the interface is the same regardless of whether you are connected to the City's network)
- Improved stability (GroupWise's native client is prone to very frequent crashing)
- There will no longer be a need to archive emails (G-Suite offers a minimum of 1TB of space per user)
- Faster, more reliable email searches, 99.9% uptime, with no disruptions because of maintenance
- New opportunities for communicating and collaborating with each other (instant messaging, creation of Google groups, Docs, Sheets, etc.)
- New ways of sharing files currently stored on servers that will be accessible from any device

Council Priority

Engaged, responsive and service oriented government

Environmental Impact of Action

Less energy use since an on-site server is not required with G-Suite.

Fiscal Impact of Action

The FY 2018 budget includes \$21,100 for the transition to G-Suite. We expect licenses for the organization will cost slightly less than that amount per year, but seek approval to spend up to that amount as required.

Racial Equity Impact Statement

We do not believe this Council action will disproportionately impact any particular group.

Attachments and Links

Single Reading Ordinance Authorizing the Purchase of Email Licenses

CITY OF TAKOMA PARK, MARYLAND

ORDINANCE NO. 2017-

AUTHORIZING PURCHASE OF G-SUITE LICENSES

WHEREAS,	the City's Technology Steering Committee recommends that the City transition to a new email and calendaring solution; and
WHEREAS,	the Technology Steering Committee's recommendation is based on negative feedback from end-users about the current email and calendaring solution and recognition of advantages to switching to a new service provide; and
WHEREAS,	the Technology Steering Committee believes Google's G-Suite product will effectively meet the email and calendaring needs of the organization, and also provide new opportunities for communication, file sharing, and collaborative working; and
WHEREAS,	funding for this purchase is included in the FY 2018 budget.
NOW THEREFORE BE IT ORDAINED BY THE COUNCIL OF THE CITY OF TAKOMA PARK, MARYLAND THAT:	
SECTION 1.	The City Manager or his designee is authorized to enter into an agreement to purchase G-Suite licenses at a cost of up to \$21,100.
SECTION 2.	This Ordinance shall become effective immediately.
Adopted this _	day of, 2017 by roll-call vote as follows:
AYE: NAY: ABSTAIN: ABSENT:	