Work Session

Discussion of Council Priorities in Advance of Council Retreat

Recommended Council Action

Discuss 2018 Council Priorities and progress made to date

Context with Key Issues

The Council holds a retreat each year in advance of the budget preparation process to reflect on the previous year and discuss priorities. The priorities discussed during the retreat, and later affirmed by resolution, indicate the intended strategic direction of the Council during their term and inform the development of the City Manager's Recommended Budget.

The purpose of tonight's discussion is to review the 2018 adopted Council Priorities and progress made toward addressing them since they were adopted. The discussion will serve as a primer for the 2019 Council Retreat, which will take place on Thursday, January 24 (tomorrow evening) and Tuesday, January 29.

Council Priority

A Livable Community for All; Fiscally Sustainable Government; Environmentally Sustainable Community; Engaged, Responsive, Service-Oriented Government; Community Development for an Improved and Equitable Quality of Life

Environmental Considerations

The Council Priorities could result in greener building and development within the City, increased use of renewable energy, and maintenance/growth of the tree canopy, among other possibilities.

Fiscal Considerations

To be determined during budget process.

Racial Equity Considerations

The Council Priorities specifically include a goal to further the City's efforts related to racial equity by:

- Developing a strategy to address racial equity issues, including how we organize, institutionalize, and operationalize the racial equity framework; exploring a possible task force on racial equity.
- Providing racial equity training to members of Council-appointed committees and other residents; seeking grant funding for training.
- Conducting a racial equity survey among City staff.

Attachments and Links

Adopted 2018 Council Priorities

- Major Projects Status Chart
- List of Core Services

Approved by: Suzanne R. Ludlow, City Manager Prepared by: Jason Damweber, Deputy City Manager

red by: Jason Damweber, Deputy City Manager Posted: 2019-01-15



A Livable Community For All

| Cool | Church a m. | Desired Outcomes | A alai ave el |
|--|--|--|---------------|
| Goal | Strategy | Desired Outcome | Achieved |
| Identify programming needs in the community and develop approaches to meet those needs, emphasizing youth, families, seniors, and our more vulnerable residents, such as those with lower incomes, immigrants, and people with developmental disabilities. | Utilize resident survey, staff and committee reports, and other sources to determine where there may be existing gaps in program offerings; develop programs to close gaps. (B/P) | Expanded or improved programming tailored to residents who need them the most or who are accessing them the least. | |
| Ensure we have a range of safe, quality, and stable housing options that are affordable for residents of varying incomes and all races and ethnicities. | Consider draft Strategic Plan related to housing and economic development and adopt strategies to address housing and economic development challenges and opportunities; develop implementation plans. (P/B) | Meet the current and future housing needs of the community to ensure affordable housing options for residents of varying | |
| | Develop and implement plan of action for Housing Reserve Fund, including request for contributions from the County and State. (P) | incomes levels and of all races and ethnicities. | |
| | Develop incentives and possible new enforcement and other measures for landlords to improve living conditions for tenants. (P/B) | Improved living conditions for | |
| | Facilitate improved communication among City, landlords, and tenants; build on existing outreach and tenant education efforts. (B) | renters. | |
| Defend status as a Sanctuary City and continue to be a welcoming and inclusive community for all residents. | Continue advocacy efforts on behalf of immigrants, including connecting those in need of assistance to appropriate area organizations. (P/B) | Remain a strong Sanctuary City. | |

| Further efforts related to racial equity. | Develop strategy to address racial equity issues, including how we organize, institutionalize, and operationalize the racial equity framework; explore possible task force on racial equity. (P/B) | Progress toward a more racially equitable community and government. | |
|---|--|---|--|
| | Provide racial equity training to members of Councilappointed committees and other residents; seek grant funding for training. (B) | | |
| | Conduct racial equity survey among City staff members. (P) | | |

- Advocacy for City residents with respect to MCPS site-selection and Piney Branch facility study and pool
- Sidewalks retrofit existing sidewalks to meet ADA requirements; sidewalk design improvements
- Public Land and Open Space Management Plan development of plan and implementation of agreed upon recommendations
- Public Transit/Bike/Pedestrian Safety projects including continuation of the Safe Routes to School Program and bike improvements
- Cultural Plan implementation of recommendations included in FY16 Update

| Fiscally Sustainable Government | | | |
|---|---|--|----------|
| Goal | Strategy | Desired Outcome | Achieved |
| Increase funding from County and State to address tax duplication and other City needs. | Councilmember advocacy and lobbying activities; improve coordination of efforts between staff and Councilmembers. (P) | Increased funding from County and State to address tax duplication and other City needs. | |
| | Partner with other Montgomery County municipalities to pressure County and General Assembly. (P) | | |
| | Acquire grant funding to help offset costs for library renovations. (P/B) | | |
| Adopt financial policy to determine the appropriate level of designated reserves. | Review best practices and benchmarks and determine reserve level suitable for City. (P) | Formally establish reserve levels. | |
| Minimize adverse impacts of changes to the federal tax system. | Assess implications of changes to federal tax system and develop tactics to help mitigate adverse impacts. (P/B) | Minimize adverse impacts of changes to the federal tax system. | |
| Adopt sustainable investment and banking policy and practices. | Identify and work with consultant to determine tolerance levels and next steps in adopting sustainable investment and banking policies and practices. (P/B) | Work to align the City's banking and investments with values of social responsibility. | |

- Modify budget document in accordance with GFOA standards of excellence in communicating about budget process
- Determine how to address Personal Property Tax issues for businesses

| Environmentally Sustainable Community | | | |
|---|---|--|----------|
| Goal | Strategy | Desired Outcome | Achieved |
| Continue to be a leader in community programs and policies for energy and environmental sustainability. | Continue program and policy efforts for more efficient energy use, especially for renters and multifamily buildings, businesses, and City operations. (P/B) | | |
| | Increase use of renewable energy (especially solar) throughout the City; offer bulk buy of solar and/or wind power to residents; consider incentives for multifamily buildings and new buildings; continue efforts related to electric vehicle use. (P/B) | Improved energy efficiency Citywide; increasingly sustainable City operations and building; increased use of renewables and offsets. | |
| | Consider draft Strategic Plan related to housing and economic development and adopt strategies to promote and ensure sustainable development. (P/B) | | |
| | Work with Committee on the Environment to identify potential ways to minimize environmental impacts during development construction. (P) | | |
| Preserve and grow tree canopy. | Establish and support tree and tree canopy goals through programs and education; identify opportunities for tree retention, maintenance, and growth. (B) | Greater maintenance of mature | |
| | Coordinate efforts to review tree ordinance with tree canopy goals to ensure changes to the tree ordinance advance and do not adversely impact tree canopy goals. (P) | trees; more plantings on City and private property. | |

- Enforcement, education, and outreach related to City codes polystyrene ban; Safe Grow; multifamily and business recycling; plastic bag ban; snow clearing
- Continue work toward achievement of all Green Team priorities, including those related to water quality
- Continue implementation of Sustainable Energy Action Plan
- Flower Avenue Green Street
- Implement additional Sustainable Maryland Certified goals
- Continue to implement Council authorized Smart Energy Community Goals for energy reduction and green power
- Implement stormwater management projects to meet State and Federal mandates for 2017 and 2025
- Review stormwater management fee structure; review Equivalent Residential Unit (ERU) calculation based on impervious surface; consider incentives for stormwater improvements on private property

| <u>(i)</u> | Engaged, Responsive, Service-oriented Government | | |
|--|--|---|----------|
| Goal | Strategy | Desired Outcome | Achieved |
| Identify policing priorities and explore options for enhanced police/community relations. | In addition to resident survey, hold community meetings and conversations to learn more about perceptions of police relations with the public; develop and implement steps that the Police Department can take to improve community relations. (P) | Improve relationships between the police department and community measured by resident survey responses and through other means. | |
| | Develop and implement plan of action to enter into mutual aid agreements. (P) | Mutual aid agreements in place with District of Columbia and Prince George's County to enhance coordination among police departments. | |
| Improve communications with residents, especially two-way online and social media communication. | Regularly update project directory, staff and Councilmember blogs on City website, promote My TkPk application. (P) | | |
| | Explore ways in addition to Newsletter to get information to a broader array of residents; increase in non-English communications. (B) | Information about issues and programs more easily accessible for | |
| | Develop innovative graphic representations of key issues to help communicate key issues to residents and policymakers in Rockville and Annapolis; develop outreach on City programs including property tax assistance and others. (B) | all residents. | |

| | Improve notification system for utility and other work in the right-of-way, including work by City contractors and staff, and explore development of accountability measures to address deficient notification and to strengthen monitoring of utility and contractor work. (P) | Better communication with residents about utility and other work that may impact them. |
|--|--|--|
| | Conduct resident survey. (B) | Data that can be used to inform decision-making. |
| Improve policies and processes related to the tree ordinance; traffic calming; sidewalk requests, repair and maintenance; and residential/commercial boundary conflicts. | Review existing tree ordinance, and develop and implement improvements. (P/B) | More user-friendly and easy to understand tree ordinance. |
| | Consider existing traffic calming policies and processes, develop and implement recommendations for improvements. (P/B) | Improved and more equitable policy and processes related to traffic calming. |
| | Consider existing policies and processes related to sidewalk requests, repair, and maintenance, develop and implement recommendations for improvements. (P/B) | Improved and more equitable policy and processes related to sidewalk requests, maintenance and repair. |
| | Consider existing issues and code enforcement strategies related to the intersection of commercial and residential areas; develop and implement recommendations for improvements. (P/B) | Improved policy and processes related to residential/commercial boundary conflicts. |
| Improve and formalize systems for Council-appointed committees and external committees on which Councilmembers serve (e.g. MWCOG). | Review existing structure, appointment processes, and practices for Council-appointed committees, and make changes to increase efficiency and effectiveness and attract new members; explore innovative ways to engage residents who tend to be harder to reach. (P/B) | Diverse, engaged, productive, and rewarding committee membership. |

| Develop a formal plan and procedures for how Council works with and represents the City on outside committees and communicates back to the full Council. (P) | Better understanding of individual Councilmember's roles; improved communication amongst Council | |
|--|--|--|
|--|--|--|

- Implement changes within the Police Department consistent with Council's July 2017 resolution
- Police Department renovation concept design
- Continue to serve as liaison between utility companies and community to improve communication and understanding of project impacts
- IT Projects IT Switches, Next Generation Firewall
- Planning for moving City elections to coincide with state and federal elections

| 一 | Community Development for an Improved & Equitable Quality of Life | | |
|--|---|---|----------|
| Goal | Strategy | Desired Outcome | Achieved |
| Plan and prepare for development in the City and region while maintaining the special character and diversity of Takoma Park. | Consider draft Strategic Plan related to housing and economic development and adopt strategies to address housing and economic development challenges and opportunities; develop implementation plans. (P/B) | Implementation plans developed and adopted to plan and prepare for development and maintain the special character and diversity of Takoma Park. | |
| | Optimize and improve coordination with the Takoma/Langley Crossroads Development Authority and the Old Town Business Association to bolster their work in promoting thriving businesses and commercial districts. (P/B) | Improved coordination with business associations in order to help make them more effective; thriving local businesses. | |
| | Provide direct outreach and support for local businesses. (B) | tillivilig local busillesses. | |

- Takoma Junction redevelopment
- Purple Line preparation
- John Nevins Andrews School advocate for appropriate reuse of property
- Washington-McLaughlin property
- Library renovation and expansion, including ADA improvements
- Economic development along New Hampshire Avenue
- Redevelopment of Takoma Park Recreation Center
- Contracts for economic development services in Old Takoma and Takoma Langley Crossroads business districts
- Washington Adventist Hospital advocate for campus that continues to meet the needs of the community
- Ethan Allen Streetscape projects
- Montgomery College construction projects, including new Math and Science Building

Core Services

- Full service Police Department, including crossing guards and neighborhood service/code
 enforcement (development and control of local environmental and sustainability laws which
 requires education and enforcement: Safe Grow, plastic bag ban, polystyrene ban, tree
 ordinance)
- Public Works services, including:
 - sidewalk repair and installation, road repair and resurfacing, traffic calming
 - o tree and canopy protection, tree maintenance
 - trash collection, recycling, food waste collection, leaf collection/mulch, electronics recycling
 - stormwater and erosion control
 - o right-of-way maintenance, landscaping/gardens
 - o maintenance of City facilities
 - electronic recycling drop off,
 - o civil engineering services
 - o construction project management
 - snow removal
- Sustainability/energy efficiency programs
- Rent stabilization and other affordable housing initiatives such as a down payment assistance program
- Tenant services and advocacy (City contracts with County for code enforcement of multi-family buildings; City provides direct assistance to tenants to create Tenant Associations and work with tenants to address/resolve issues between tenants and landlords/management companies)
- Parking management and enforcement
- Recreation programs and services, including sports leagues and summer camps; scholarships for low-income residents and seniors, funding free summer camp and summer jobs program for teens
- Childcare programs (for before and after school)
- Maintenance of City parks, pavilions and athletic fields
- Library with extensive collections of print and digital resources for all ages, associated programs
 for children and adults (early literacy, reading readiness for ESL parents, book discussion groups,
 Spanish and French language programs, MOOC discussion groups, Caldecott Club, Comics Jam,
 regular visits from renowned authors and illustrators), and public access computers with
 dedicated staff

- City festivals, parades and events (Celebrate Takoma, Monster Bash, Egg Hunt, Independence Day, etc.)
- Meeting rooms and other public space, including computer labs, media center, arts room, dance room, senior room, teen lounge, and game room
- Community grants and partnership programs to provide funds for area service providers to address issues like food scarcity, youth success (summer lunch and learn program; mentorship), and recreation
- Public Arts and Humanities programs
- Communications/City TV online and cable programs and broadcasting, City Newsletter, maintenance of website, social media
- Legislative advocacy at county and state levels
- Passport services
- Notary services
- Administering local elections which have extended voting rights to 16 and 17 year olds and noncitizens inspiring policy changes in other cities
- Support for local business associations to promote amenities in the City
- Internal services: Information Technology (which also supports outward facing technology like computer labs), Human Resources, Finance, Legal, etc.
- Support for resident boards and commissions
- Emergency funds to help residents who may need help one time to pay rent, buy food etc.; also have a Tree Fund for assistance to help residents who need to remove a dangerous tree but cannot afford it (we also provide assistance for those who qualify to reduce their property taxes)
- Racial equity work