

January 27, 2021

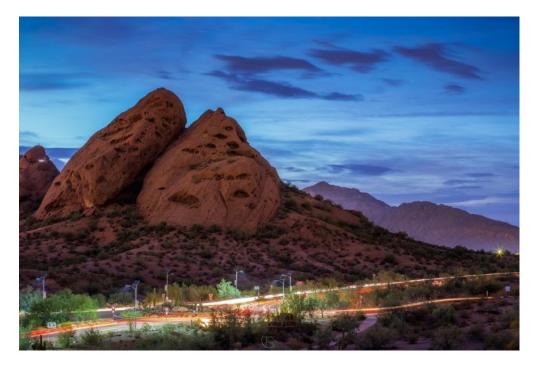
Corey D. Woods Mayor

Public Comment

Session Overview

Rosa Inchausti Director, Strategic Management & Diversity Office

Session Overview



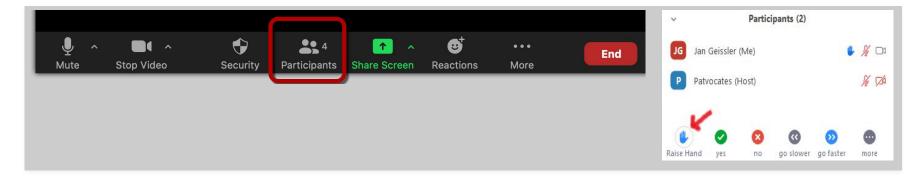


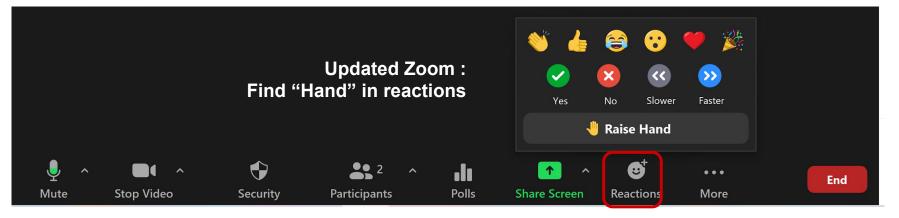
- 1. Session Overview
- 2. Strategic Planning and Discussion
 - Pillar 4 Workforce Culture and Wellness
 - Additional Submissions (items not reviewed on 1/13/21; and items received by 1/18/21)
 - Support for plan items
- 3. Implementation Process and Discussion
- 4. Next Steps

Strategic Planning and Discussion

Wydale K. Holmes Strategic Management & Diversity Office People • Integrity • Respect • Openness • Creativity • Quality • Diversity

Tech Participation - "Raise Hand"







WORKFORCE CULTURE & WELLNESS PILLAR

A. <u>Recruiting and developing an inclusive and engaged workforce</u>

- 1. Establish grassroots strategies for diverse and inclusive officer recruitment.
- 2. Develop a more diverse workforce that includes language fluency, cultural competence in language, and demographic representation
- 3. Change culture with strategic resources, values and standards (training, education).

B. Supporting Mental Health and Wellness

- 1. Prioritizing personnel physical and mental wellness
- 2. Require ongoing physical & fitness and flexibility standards, testing, and evaluation to metrics annually at minimum.
- 3. Track officer behavior toward mental health metrics, more often than annual evaluation to those metrics.

C. Modernizing discipline and accountability

- 1. Reframe discipline and assessment, informed by data.
- 2. Evaluate and reform to ensure accountability in progressive discipline process, excluding previous cases.

Most essential?

If Changed or Refined?

- 1 to 3 who governs these ideas? Determines what is "grass roots"?
- Hiring should be suspended until the material items / changes are reflected in the police department. Especially in light of 2310, 2440, 13.. House bills.

NOTES

- The police department needs to control this but there needs to be greater cooperation and collaboration perhaps compromise is available regarding the controls that need to be in place, alongside the collaboration with the grassroots for outreach.
- Chief openness to collaborate with other organization in relationship to hiring practices. Particularly
 with the NAACP. It is a continuing conversation now. Community has been a part of panel interviewing
 / onboarding. Want to be able to take a look at the full scope of applicants coming in in collaboration.
- Caution: diversify as a response to a call for change can sideline the culture shift that is needed before bringing in new people. A more diverse force doesn't eliminate the issues that are happening.
- BLM is concerned with making the Police Force bigger before making the cultural changes needed. Pause hiring and recruitment until the culture shift has taken place. Identify who will determine how the culture is changed, and who needs to be involved in that work.
- These conversations have been happening for about 4 or 5 years early on, calls for diversity in the
 PD, reflecting exhaustion with primarily white male officers present, sough better cultural competency
 and understanding and community relationship through diversity in officers and leadership. What's
 been asked for is being delivered, with our first African American Chief. The progress may not look
 the way we want it to but it's there. Happy with where we are in the hopes of making MORE
 progress.
- RE Governance. We don't know what we don't know. Community members haven't been allowed in to report out what's going on. Especially in regard to mental health reviews. How can we provide space to have these policies reviewed.
- RE: C Modernizing discipline and accountability. Want to avoid bringing in officers to a culture tainted by white male supremacist ideology need to determine who is exhibiting these ideologies and how that is being rooted out. What is the commitment that the City is going to make to make sure that is going to happen. Who gets to sit at the table and define how we are going to root out this ideology and members of organizations out to hurt and harm.



WORKFORCE CULTURE & WELLNESS PILLAR

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NAACP and PD in conversation about eliminating white supremacist ideology from the department.

NOTES. Continued

- We need more trusted partners for the PD, ie BLM and BIPOC and other perspectives beyond NAACP to reflect the diversity of perspectives, and decentralize the power from one or two agencies or leaders.
- Alot of what's discussed here can be applied across the departments within the City. RE working with Trauma. There has been great receptiveness to working different with people with disabilities. There is also the opportunity to work with other departments to address some of these concerns on dealing with Trauma.
- RE: Data critical component. Internal HRIS systems, being able to track some of this information, interested in the maturity of the technology infrastructure and need more information to see where we can ensure we have the backup systems to inform decision making in a practical way.

Missing?

- Still need more information about the diversity, gender and cultural makeup of the PD. (Tho same may be available in the early TF documents)...
- Racial equity standards transforming the hiring process. There are firms and best practices for hiring that can radically change hiring, via independent hiring committees that include community members and diverse stakeholders that promote equity in hiring.
- RE: B add within tracking behaviour toward mental health metrics within post incident evaluations: officers need to be removed from the force in the case of incidents resulting in injury or death in order to conduct a mental health evaluation. Those evaluation need to be more stringent than they are currently. More holistic - mental health surrounding both family and employment.
- B a shift to a healing justice framework addressing root causes for mental health support and wellness. Instead of mental health only being available of highest stress, incorporating supports into their job in a proactive way to address stigma, and do deep work to address the trauma in the job in a regular way.
- PTSD and domestic violence has been a factor with officers profiles, who were involved in incidents. Those should be included in the evaluation tools, taken more seriously in evaluating their performance on the job - especially if they have been involved in incidents involving death.



NOTES, Continued

WORKFORCE CULTURE & WELLNESS PILLAR

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- Concern about the agency and the assessments that officers are being sent to many different kinds, but as a psychologist, hands are tied in what we can do by employment law and the criminal investigations that are instigated. How that impacts their employment standing and the treatment they can receive. PTSD being treated could better position officers than those that aren't being treated.
- Important to educate the community and police officers about what happens when there is a major
 physical altercation. We just saw the ability of the police to withhold the use of force at the Capitol.
 We need to understand what happens with Police Officers who are witnessing horrific events, are they
 expected to leave that scene and go to another call. What supports are in place for officers to protect
 themselves mentally.
- Yes, officers are asked to continue on shift post trauma. Explore sabbaticals being available. Make sure it's not punitive. Would like to do far different things than what we are allowed to do when we are contracted to provide those mental health supports. The contracting process should be more transparent in relationship to what's allowed to be offered in response to trauma and brain injury.
- City of Tempe still doesn't have a Craig Tiger bill to prevent officer suicides. It's a Statewide bill that the Gov signed, why aren't we doing the things included there. (Legislatie issue - outside our control?)



Of the additional items submitted, what is <u>essential</u> and <u>supported</u> by the task force to be moved to the pillar?

ADDITIONAL SUBMISSIONS, A- B

- A. Invest in Tempe Social Services
- 1. Increase Counseling Services available to community members. Consider applying for VOCA funding and to start billing private insurances to fund the program.
- 2. Have CARE7 work independently of Police Department.
- 3. Have 911/Dispatchers trained to triage calls and dispatch Care7 and other services as indicated. Priority is staff and community safety.
- 4. Increase the number of trained Mental Health providers working with the community including those who can specialize in outreach to Youth and Homeless population.
- 5. Consider organizing safe spaces for the Homeless Population that includes opportunities for education and training to help individuals pursue employment and housing.

B. Crisis Management and Role of Care 7

- 1. Assess percentage of calls where Care 7 is better prepared to respond (include calls for mental health, domestic violence, possibly others)
- 2. Increase budget for Care 7 personnel and training.
- 3. Create a "Crisis Management Support Team" of highly trained officers to respond WITH Care 7 in case protection becomes required.

Essential and supported to include within one of these pillars....

Police Model and Accountability

 A3 - Dispatch retraining. (With or without a change in contact points beyond 911)

Data and Transparency

 Establish a Task Force between the City and Community Members to explore data that informs resources for the types of calls, partnerships (Durham NC)

Community Engagement

- Expand our collaboration with community partners, leverage their expertise / ability to provide services, and invest in data tracking. Not all services have to be provided by the City.
- More education on alternative contact points to reach out for assistance. (Beyond 911)

Human and Social Services:

Blending A&B as a new Pillar

- A2 Have CARE7 work independently of Police Department.
- B2 Increase budget for Care 7 personnel and training.
- Independent dispatch system.
- A5 More comprehensively.

Workforce Culture and Wellness

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Break



ADDITIONAL SUBMISSIONS, C - D

As collaboratively authored by BLM Phx-Metro, Jacob

Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

C. Fully fund Care-7 [Crisis Response, Prevention & increase care 7]

Timeline:

Funded by June 2021

Trained by December 2021

Separate Operator by December 2021

- 1. Accountability; demonstrates capacity to take on mental health, drug addiction and unsheltered community issues as frontline responders, mirroring what CAHOOTS is doing in Oregon.
- Crisis response and prevention no longer be overseen by Tempe Police. Ensure Care7 is able to work independently from the police, if this is an issue, we can create another agency that more closely replicates CAHOOTS.
- 3. Provide de-escalation training for staff including: verbal de-escalation and physical restraint training that is equivalent to the training for behavior technicians.
- 4. Create a separate operator and number for these calls, also allow 911 calls regarding these issues to be routed to these operators.
- 5. For 911 & Care7 Operators create performance measure including:
 - a. Determine how racial bias is being used to dispatch police.
 - Determine if police and emergency services are being dispatched instead of crisis response programs such as Care7 to those who need crisis prevention (i.e. mental health and drug addiction)
 - c. There will need to be marketing to teach people to call this number in the same way that we are trained to call 911.

D. Pursue the creation of a Tempe Advocacy Center

Essential and supported to include within....

Human Services

- D 1 & 2. Pursue the creation of a Tempe Advocacy Center
- C1
- Examine 911 as it relates to CAHOOTs program in Oregon

Workforce Culture and Wellness

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ADDITIONAL SUBMISSIONS, E - G

E. Laws and Accountability

- 1. Explore federal and state laws that inhibit/prohibit/minimize accountability measures in favor or protecting officers
- 2. Join ranks with regional/state/city leaders to lobby legislature for needed change at State and Federal level
- 3. Conduct review of Union (MOU) contracts and enabling legislation
 - a. Seek ways to limit Union political activism

F. Citizen Review Panel and Independent Review

- 1. Renew and expand role of Citizen Review Panel to include "use of force OUTSIDE of policy"
- Establish civilian-based investigative body with a public spokesperson for Use of Force violations/complaints (internal investigations and hand-off to other jurisdictions for review smacks of "circling the wagons; these investigations can all happen in parallel)
- 3. Issue press releases proactively as soon as "use of force" appears potentially actionable; routinely update and/or conduct press conferences

G. Personnel Policies, Accountability and MOU

- 1. MOU (See "Laws and Accountability)
- Assign Council COW to analyze all internal policies and accountability measures, INCLUDING consistent enforcement and follow through

Essential and supported to include within....

Police Model and Accountability

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Data and Transparency

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Community Engagement

- Explore renaming Citizen Review to Resident Review panel.
- Alter eligibility to participate on the Resident Review panel to include all residents (including those that have been arrested)
- E,F,G

Human Services

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Workforce Culture and Wellness

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ADDITIONAL SUBMISSIONS, H-I

H. Review best practices

- 1. What is Tempe doing well?
- 2. What can Tempe do better?
- 3. What is working in other areas?
- 4. What are some best practices the City of Tempe can implement?
 - a. Short term goals
 - b. Long term goals
- I. Develop a Community Reinvestment Roundtable [Budget allocation and alignment]

Timeline: Start Date - March 2021

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

1. Led by BLM Phoenix Metro and grounded in the Equity in Action's community ownership model of community engagement.

a. Include an assessment of current spending and areas of re-investment as led by the roundtable

Essential and supported to include within....

Police Model and Accountability

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Data and Transparency

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Community Engagement

Human Services

- I Develop a Community Reinvestment Roundtable [Budget allocation and alignment]
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Workforce Culture and Wellness

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H - to guide the plan overall but adjustment to the questions to focus more on the pillars or the Police Department. And our task at hand.



ADDITIONAL SUBMISSIONS, J

J. Situations like Officer Haine (sic) and Kerzaya cannot continue there needs to be

Accountability. [Laws and Accountability] Timeline:

Craft and roll out changes by June 2021

Full implementation of changes by Jan. 2022

- 1. Acknowledge that racism and implicit bias exists in the department and is practiced by officers.
- Reform Tempe policies and procedures that enforce a no tolerance policy around demonstrated racism. Accountability; Officers will have performance reviews quarterly for their arrest and citation rates and determine if there is racial disparities within them.
- 3. Remove "reasonable belief" from throughout "Use of Force Policy"
- 4. Make excessive "use of force" grounds for immediate termination without pension or pay.
- 5. Create a better process so that there are no loopholes to get out of accountability and ensure there is a result and action taken when officers are reprimanded through the Independent Office of Investigation.
- 6. Officers disciplinary and misconduct records are public record. The inability to Purge/seal police records for any reason regards.
- 7. Immediately following an officer involved shooting an officer's badge number and police records are released.
- 8. Ensure that the Tempe Officers Association is not used to protect bad cops through the renegotiation of the TOA's contract.
- 9. City Council advises the City's legal team to not use qualified immunity as a defense in any police brutality cases currently pending or in the future.
- 10. Performance measures of police conducted quarterly to include assessments on their mental health, especially after a traumatic incident on the force. Analysis of key high-stress dispatches must be processed during examination. In addition will include other records such as if involved in a domestic violence situation at their home which demonstrates an inability to remain on the force. Evaluations will be done by an independent evaluator from the Independent Investigation office.

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

Essential and supported to include within....

Police Model and Accountability

- Situations like Officer Haine (sic) and Kerzaya cannot continue there needs to be
- Accountability. [Laws and Accountability] (Including 1 through 10)

Data and Transparency

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Community Engagement

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Human Services

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Workforce Culture and Wellness

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Exploring how guns in Tempe and Gun Violence, and Violence are addressed.



ADDITIONAL SUBMISSIONS, K

K. Create a family bill of rights developed by families and victims to respond to incidents. [Family and victim engagement]

As collaboratively authored by BLM Phx-Metro, Jacob

Raiford, Dr. Raguel Gutierrez, Viridiana Hernandez,

Michael Soto (Equality Arizona), Randy Perez

Why: To ...

- 1. Protect their identity and mental state.
- 2. Demonstrate transparency and honesty with families and victims.
- 3. Attain a family's permission before footage is sent to media
- 4. Counter community fear of the police
 - a. Families must be immediately contacted when a minor is in custody.
 - b. Do not treat witnesses as suspects.
 - c. Cellphones never taken by witnesses to be used as evidence attain a warrant to examine the information.
 - d. Develop a settlement fund and a fund for victims of police brutality integrated into the Tempe police department's budget. Why: This will ensure that officers and the department are held financially responsible as well as truly being consequential for their violent actions
 - e. Initial contact and subsequent communication must be through an Independent Council and not the police department, as they are the source of trauma. Communication with the police department following the death or maiming of the victim of said family is a form of revictimization.

Essential to include within....

Police Model and Accountability

• d. Develop a settlement fund and a fund for victims of police brutality integrated into the Tempe police department's budget. Why: This will ensure that officers and the department are held financially responsible as well as truly being consequential for their violent actions

Data and Transparency

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Community Engagement

Human Services

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Workforce Culture and Wellness

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K. Create a family bill of rights



Break

ADDITIONAL SUBMISSIONS, L - M

L. Create a separate office for the independent investigations

[Citizen Review Panel and Independent Investigation]

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

1. Citizen Review Panels and Independent Review mandatory for all cases of misconduct. With terms "Citizen" and "Independent" defined by someone with no ties to any law agencies be it personal, household / family, or through political or financial investment.

2. Vetting reviewers' social media history for possible bias in favor of police culture, understanding communities of color may have a perceived bias against police but comes from a place of trauma, and this does not disqualify them.

3. Reviewers demonstrate a high level of empathy and understanding of police/communities of color power differentials.

- 4. This would be in the Strategic Management & Diversity Office; it cannot be housed in the Police Department.
- 5. Victims of police brutality can house their complaints in this office and be able to track the outcome of the complaint.

6. The community should be on the Citizen Review Panel making sure that we center frontline communities, this includes people with felonies and who have been arrested by Tempe police.

7. Disqualifying members of city government and/law enforcement from overseeing criminal cases if they have associations on the police that could create a biased opinion. This includes having a member of law enforcement in your family or taking money from TOA or PLEA.

M. In 2014, it came out that Tempe's racial disparities in arrest rates were worse than Ferguson, to this day the City has yet to provide updated statistics on race and arrest rates and has come up with excuses why these stats are wrong.

[Data Analytics and Performance Measurements]

Timeline: Racial Disparity Statistics by March of 2021

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

- 1. For transparency we need all statistics related to race and policing in Tempe.
- 2. Up-to-date data in order to analyze effectiveness of current policies of reform.
- 3. Provide periodic updates and open source data online

C PUBLIC SAFETY ADVISORY

Police Model and Accountability

Community Reinvestment

Data and Transparency

- L. Create a separate office for the independent investigations
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Community Engagement

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Human Services

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Workforce Culture and Wellness

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ADDITIONAL SUBMISSIONS, N - O

N. Improve communication, interactions, and trust between Police Department and the Community

- 1. Transparency in Policing
- 2. Citizen Review Board should be adequately, staffed, trained, and utilized.
- 3. Increase positive interactions by using options for the community to get to know and

interact with Tempe Officers and Command staff.

- 4. Offer incentives for TPO to live in the communities they police.
- 5. Provide information to the community about TPD decision making and the law.
- O. Stop criminalizing poverty. [Engagement with vulnerable populations]

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

1. Why: This causes a poor interaction, cultivates mistrust, and poor usage of taxpayers' money.

2. Police engagement with groups defined as "vulnerable communities" must be tailored to their specific experiences, rather than an overarching policy that does not take their respective issues, traumas, and relationships with Tempe Police into consideration. i.e., in the case of those disenfranchised from stable housing, Tempe Police should defer to programs and entities such as CARE 7.

3. Ticketing for being intoxicated in public or peeing in public when you are houseless is criminalizing poverty. Instead we need them to provide services to get at the root causes of why they are in that situation. Cases such as Muhammad Muhaymin's in Phoenix are tragic examples of racial profiling as well as criminalizing economic disenfranchisement.

4. Ensure police interaction does not result in frivolous tickets such as jay walking through performance assessments

Essential and supported to include within...

Police Model and Accountability Data and Transparency Community Engagement Human Services . Workforce Culture and Wellness **Regional and National Policy & Laws**

O. Stop criminalizing poverty. [Engagement with vulnerable populations] - 3-5 check the chat for additional suggestions for how to address this. Essp. re: diversion programs through the courts. Address the barriers to participation in diversion program.

A pillar in regard to regional and National policy and Laws that would take a community advocacy approach.



ADDITIONAL SUBMISSIONS, P - Q

- P. Improve recruitment, hiring, and retention services for Police Department
- 1. What are the recruitment and hiring procedures for Tempe Police Department?
- 2. Invest in hiring members of the community and hiring diversity
- 3. How are new recruits assessed and trained?
- b. How are pre-employment psychological evaluations conducted?
- c. What type of training academy do recruits attend and how is the training conducted?
- d. After graduating from the academy, how are recruits assessed during the Field Training Process?
- Q. Re-Understanding "Public Safety" as Opposed to Policing
- 1. Conduct critical analysis of MCSD training/materials so that the community and its elected officials can understand how officers are taught and shaped
- 2. Develop (unique to Tempe) in-house training program that emphasizes "service and safety" and downplays militarism (us/them) culture

Essential to include within....

Police Model and Accountability

- b. How are pre-employment psychological evaluations conducted?
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Data and Transparency ●

Community Engagement

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Human Services

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Workforce Culture and Wellness

- P. Improve recruitment, hiring, and retention services for Police Department
- Q. Re-Understanding "Public Safety" as Opposed to Policing
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Regional and National Policy & Laws

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ADDITIONAL SUBMISSIONS, R

R. Initiatives for shifting current Tempe policies and department culture. [De-escalation and Use of Force-Policies, Training and Mindset]

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

1. Retraining to shift from the current gun and weapon trainings to a focus on de-escalation and non-violent communication trainings.

- 2. Demilitarize Tempe police:
 - a. Remove military-grade weaponry from motorcycle cops
 - Assault rifles are not needed for patrolmen.
 - c. Sell military equipment including the tanks, using this funding to fund our CAHOOTS model of crisis response.
 - d. Homeland Security is not to be consulted or collaborated with against First Amendment demonstrators
 - It is an abuse of power.

f. Weapons are never-to be used against people exercising their first amendment rights.[need a balance between never /always language - what exactly are we recommending, avoid protecting behaviors we don't want.]

 This includes chemical and/or non-lethal weapons i.e. Tear Gas and Pepper Spray; Rubber Bullets; Bean Bag Rounds; LRAD (Mobile sound device misused as acoustic weaponry); Stingray (used to interfere with phone signal and read people's messages) Essential and supported to include within...

Police Model and Accountability

 Rooting out and Deconstructing white supremacy culture within the Police Force through policy, procedures and training.

Data and Transparency

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Community Engagement

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Human Services

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Workforce Culture and Wellness

• R. Initiatives for shifting current Tempe policies and department culture. [De-escalation and Use of Force-Policies, Training and Mindset] (in its entirety)

- Explore partnering two officers in a vehicle together. Being data informed around these practices.

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Regional and National Policy & Laws

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ADDITIONAL SUBMISSIONS, R

- R. Initiatives for shifting current Tempe policies and department culture ... [De-escalation and Use of Force-Policies, Training and Mindset], continued....
- 3. Revise Use of Force Policies and Practices

As collaboratively authored by BLM Phx-Metro, Jacob Raiford, Dr. Raquel Gutierrez, Viridiana Hernandez, Michael Soto (Equality Arizona), Randy Perez

- a. Mandate firearms to be used only when an officer or person is being actively fired on by an assailant
- b. Aim at external ligaments, not the mid-section to preserve the right to live and go through the judicial process.
- c. Designate which officer will shoot, when necessary, so that multiple rounds entering a person is avoided. Violation of this protocol results in disciplinary action and/or immediate termination. Officers earn through mental examination the ability to discharge their firearm.
- d. Discharging firearms at a fleeing person results in disciplinary action and/or immediate termination and prosecution.
- e. Drawing a firearm on an unarmed person, is a direct violation of policy and results in disciplinary action and/or immediate termination.
- f. Officers demonstrate through training and regular mental examinations the cognitive reasoning to discern whether a person is armed with the intent to harm; this is an open carry state.
- g. Remove "reasonable belief" from throughout Use of Force Policy, as this leaves room for implicit bias.
- h. Body cameras are activated at all times with the exception of using the restroom; camera is deactivated entering the restroom and immediately reactivated upon exiting the door. Strict enforcement with harsh penalties and disciplinary action and/or immediate termination. Why: This suggestion reinforces the mindset of constant accountability for actions on duty.
- i. Include in Tempe's "Use of Force" Policy that physical use of force is not to be used on minors, and the use of deadly force is not to be used on minors under any circumstances whatsoever.
- j. Include in Tempe's "Use of Force Policy" a qualifying and clarifying direction that physical force is not to be used in the presence of minors, unless that child is in direct risk of harm.
- k. Include in Tempe's "Use of Force" Policy that if there is an incident with one of the parents and children are present, they are not to be parent's custody and care until a relative of theirs or another guardian chosen by the parent is able to assume the custody and care of the children.

Essential and supported to include within...

Police Model and Accountability

R Initiatives for shifting current Tempe policies and department culture ... [De-escalation and Use of Force-Policies, Training and Mindset], This requires / demands further conversation and planning and stakeholders. Include scrutinization of hiring practices related to this effort.

Data and Transparency

Community Engagement

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Human Services

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Workforce Culture and Wellness

 Scrutinize hiring practices, to prevent the hiring of bad actors before it happens.

Regional and National Policy & Laws

• Change the fleeing felon law(?)



ADDITIONAL SUBMISSIONS, S - U

S. Police Model & Accountability:

- 1. Make sure we show that we are recommending Care 7 be moved to the Human Services Department.
- T. Review citizen complaint process and make sure when complaints of discrimination are submitted that the Tempe HRC receives notice of this as well. Adding another layer of accountability and oversight.

U. Community Engagement:

1. Community involvement in interview process for Community Liaison position.

Essential and supported to include within...

Police Model and Accountability

• T. Review citizen complaint process and make sure when complaints of discrimination are submitted that the Tempe HRC receives notice of this as well. Adding another layer of accountability and oversight.

Data and Transparency

• Community involvement in interview process for Community Liaison position.

Community Engagement

- U. Community Engagement:
- Community involvement in interview process for Community Liaison position.

Human Services

- Make sure we show that we are recommending Care 7 be moved to the Human Services Department.
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Workforce Culture and Wellness



Break



What is essential and supported by the task force to be moved to the pillar?

- High level strategies
- Notes will inform context/intentions for implementation

POLICE MODEL & ACCOUNTABILITY PILLAR	1. What is essential and supported to be moved to the pillar?
 A. <u>Restructuring public safety roles and calls for service</u> 1. Determine badged and unbadged roles in public safety. truly community serving to build relationships. operational and cultural models. utilize industry "best practices". 2. Create an unarmed unit that responds to non-violent crimes. B. <u>Shifting services from police to social service professionals</u> 1. Create a Tempe advocacy center. 2. Expansion of CARE 7 including revamped education and training. 3. Reimagine 911 call center. C. <u>Amending the role and processes of the citizens review panel</u> 1. Reform Tempe citizens (community) review panel's responsibilities, processes and functions. 2. Create an independent citizen review panel. create application process instead of by appointment. address municipal code changes. D. <u>Initiating a family and victim's bill of rights</u> 1. Establish a family bill of rights that would include a family liaison, & an advocate to follow the investigation, #advocates tbd. access by family to body worn camera and report immediately, within 48 hours. E. <u>Allocating public resources for transformation</u> 1. Create reinvestment roundtable. 	 Most essential? A. Reinvestment Roundtable. But must remain community led and owned rather than being adopted by the City. B. Care7 as an independent entity. (Currently housed within HS & only a portion of the PD) If Changed or Refined? A. A2 "Create an unarmed unit that responds to non-violent crimes" - concern about the danger that police officers would be walking into though it may be possible to be conscientious about what situations hold the least risk B. A2 - concern that it's looking backwards. We don't know the potential for violence C. A2 - address the interpretation of the 'level of threat' and how beliefs around race / gender / and class may influence that. Being mindful of unconscious bias here. D. Consider adding awareness on unconscious bias to the pillar about workforce culture. E. There is a safety issue for the social workers in the places where they use that response model - want to see something where we can be safe as responders but still reduce the use of force. F. Also weighting the risk to the community of sending out armed police officers to promote safety for all parties, and concern that culture of armed force is embedded within the PD G. Include protocols about what situational determinants merit what level of force - build more protocols for less lethal deployment of munitions H. Training for officers to build confidence in non-lethal means to prevent them jumping levels of force I. Family lason role should be separate from the PD entirely J. B - Care7 should not be housed in the PD in any way. Seconded. CAHOOTS & White Board clinic models of completely independent entities should be the model we follow. These can address incidents of hostility and risk and avoid police involvement altogether. K. B Need to leverage our robust crisis system - not good to have cops on calls that are not crimes, let's use our crisis systems to provide for safety and
	Missing?

2. Establish a participatory budget process specifically designed for Tempe PD.

Commitment: Changing and refining A2 and B1

Retraining of Police Officers in use of force. Hiring - re-envisioning how we hire for diversity. Police re-thinking their roles and their 28 jobs as well.

A. Improving data infrastructure

- 1. Develop a robust data collection system for the PD department, allowing for accurate reports to create policies/process and build community trust. Demographic and Geo located dated.
- 2. Implement electronic system to collect data.
- 3. Issue RFP for data analytics to inform policing policy with public and frequent reporting.
- 4. Create transparent and open data governance.
- 5. Publish data in real time.

B. <u>Establishing meaningful performance</u> <u>measures</u>

- 1. Gather, track, and report key performance indicators. Include key stakeholder.
- 2. Define operational public safety and data.



Header Make Sense?

- Feels like transparency is part of the broader values and guiding principles (similar to accountability)
- Recognizing that it's also data governance, with conscientiousness about who does the data governance.

Most essential?

• The Data - have it and have access to it.

If Changed or Refined?

- Look at the systems of what's being tracked and reported. Prioritize the data overall to ensure it's available. .
- Transparency on the way decisions are made about what data is made public, and the process to ensure that it is the data people are requesting and needing.
- Recognizing the infrastructure involved in data capture and sharing (ie tickets on paper system and the level of effort involved in reporting this data)
- Data governance done in coordination with departments like Human Services so that it's integrated in a way that benefits them to find ways to prevent the use of police involvement wherever possible
- The process of interviewing survivors sensitive to being interviewed by people of all different backgrounds.
- How do you track when an officer assumes negative intent? Or positive intent? Or otherwise.
- Collecting the data of the arrests that were then released will help reveal officers who are targeting black and brown people. And
 identifying those with negative intent.
- Need to clarity what happens with this data being reviewed annually? Informing policy? (concern that ordinances are not reviewed in a structured way - could this data inform those reviews). Minimum requirement to review and update accordingly based on the data.
- Clarify what is going to be done to audit the current Tempe PD to ensure no membership/association with white supremacist and insurrectionist organization. What data can we review to ensure that the department has not been infiltrated. We know this to be a clear and present threat. Has the PD done the check to determine if their officers were involved in the events in DC last week.

MIssing?

- Disaggregating the data by race and economic status. Seconded. Also gender.
- Ensure the data is publicly provided so they can independently analyse and provide feedback to the Council.
- Data on disparities in arrest rates between black and white people. Made publicly available. Including those that are arrested and immediately released. (Been requested since 2014) Not just citations and arrests but also police stops.
- Human Resources Information System have the ability to capture disciplinary data look at it over time and have it available to reference a pattern of negative behavior when it can inform future employment (may fit better with workforce pillar)

COMMUNITY ENGAGEMENT PILLAR

A. Creating community connections and representation

- Establish a Community Liaison position between public safety and City Manager's Officer. Reports to City Manager.
- 2. Launch a plan to build relationships between the community and line level officers.
- Engage with vulnerable populations to create a diverse and engaged community spearheaded by underrepresented individuals to increase representation at all levels of the process.
- Engage the communities most impacted by current policies and practices in defining what is "safety".
- Educate students and community on the role of police (based on what is evidenced to work).
- Avoid minor citations, such as violations for jaywalking and public urination, involving vulnerable populations without accompanying education and/or resources for complainant and the vulnerable individual.

1. What is essential and supported to be moved to the pillar? (Otherwise, remains as context/notes to inform the implementation.)

Header make sense?

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Most essential?

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If Changed or Refined?

- Yes to build trust, but it's not there yet, but when putting line level officers in vulnerable communities, it increases their vulnerabilities. Need instead to focus on systemic issues. See putting line level officers in the community as adding to the risk.
- #6 Need to avoid minor citations, regardless of accompanying public education. It doesn't take into account the other factors (lack of public restrooms etc) that are driving the behavior. Criminalizing behaviors such as sleeping in parks / bus stops doesn't get addressed by education when Tempe doesn't have a robust shelter network.
- #6 (Believe that the overwhelming majority of urination citations go to college students rather than homeless people who also have an alternate avenue through the homeless court)
- CE frustrating as a whole because that trust has not been built.
- Data shows that further engagement does not actually reduce violence. Particularly violence from police within that neighborhood. This seems like an example of a recommendation not backed up by the data.
- #6 Why wouldn't we just eliminate some of these citations outright. Many (#?)City Ordinances in Temp have larger penalties
 than what is mandated by state law question this further criminalization.
- #6 Unnecessary citations and violations for practical things such as relieving yourself and being a human being are police
 officers incentivized to cite and harass and perform economic harassment of people who are already vulnerable and
 receiving these citations
- (Clarify that an individual police officer's experience is that there has never been any encouragement or incentivization to
 write codes. Also not all City codes that are on the books are enforced. Officers are paired with Parks department and other
 services to try to get homeless individuals housed and off the street and save lives using NarCan and chest compressions)
- Concern that Officers that may know individuals does not prevent criminalizing them by asking them id and warrant checks. Eg - a houseless individual who ended up on a community member porch - later brought their belongings - and we helped move them to prevent him from being ticketed for trespassing. After they were moved, the police still came and addressed the individual by name while simultaneously running the person for warrant checks - 6 people were at the bus stop - but 7 police officers responded. 3 were arrested. Their belongings were thrown in the trash. Police represented themselves as "helping the community"

NOTES CONTINUED ON NEXT PAGE

COMMUNITY ENGAGEMENT PILLAR

CONTINUED ...

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Header make sense?

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Most essential?

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If Changed or Refined?

- CE as a form of stockholm syndrome that's resulted from a history of treatment and results in us not seeing these individuals as advocates but rather seeing them as someone who has oppressed us. Don't see why this is necessary when the steps to create a safer environment don't hold the same importance. The communities that experience trauma, independent of police (human services, deficit of housing and services prompt crisis situations). When those individuals are in crisis they are being met with criminalization rather than empathy and services, which could avoid police involvement.
- Eg A woman who was asleep on a bench at my place of business moved along peacefully when asked. As a novice operator my instinct WOULD have been to call the police, and is still my advice to others, but now I realize it's in my best interest to avoid this confrontation or conflict. But this is why CE matters. It needs to be relevant where the calls start. Calls started by community members / business owners is part of this CE and should be handled well by dispatch to direct the response and those police need to understand themselves as accountability to the resident as well as the community members who have called them. Some people are the callers and some are the ones being responded to.
- Agree that general education to the public re CE is valuable.
- Concern that "hyperpolicing" comes from being brainwashed by media, schools, communities, notions repeated 7+ times about homeless individuals as dangerous is needs to be unlearned. We need to re-educate people against this assumption.
- Need to build awareness about some of the more "petty" calls that spur unnecessary responses that go through 911.
- Calls that go to 911 by default pull resources away from other cases as well. How much do these minor violations contribute to misallocation of resources in this way.
- CE how do we set up some rules f engagement in regard to demonstrations and the possibility of liasion role for engaging with individuals coming to protests.
- Having police officers in the room when engaging the community can read as "militarizing that space". Be thoughtful of that.
- RE: Communities with disabilities. Often we fear the unknown, if we don't know somebody we fear somebody. We build fences
 and walls. Believe that cops should be involved in the community, maybe as coaches or promoting public safety, in order to know
 each other. Getting to know cops on a first hand basis builds the sense that they are just like us for the most part and prevents
 us from fearing them as the unknown. Important to have them involved, maybe in plainclothes, to ensure we know each other.
- RE: public urination it should still be worthy of response but maybe public service rather than citation
- Laws exist for safety. EG direct experience of two friends killed on Broadmor at two separate times City did a study that determined it didn't warrant a city light, but they did it anyway and that has prevented future accidents. Interested in seeking solutions like this.

NOTES CONTINUED ON NEXT PAGE

COMMUNITY ENGAGEMENT PILLAR

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Header make sense?

Most essential?

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If Changed or Refined?

• RE: Issues such as the homeless are problems that can't be solved by Police, they are rather a factor of missing state services. This doesn't absolve Tempe from finding solutions, and encourage us to focus on the solutions we can find within Tempe.

Missing?

- SROs in the schools and who is funding it (schools, city, community?)
- How can we move SROs out of the schools?
- Want to recognize an excellent SRO at Corona del-Sol who stopped an armed person from entering. We do still need to do
 something to provide safety in schools, specifically an armed suspect entering the school. It doesn't need to be a police
 officer but there have been SRO's that have played that part. We need to make police unnecessary with mental health and
 services in the schools. We need programs for students who get expelled. Intervene early. How to ensure public safety in
 schools without making involving police in schools. But they are not safe right now. We need to look at guns and violence,
 video games, exact replicas of guns brought on campus, etc.

From the Major:

- We've talked about dispatch and retraining, I think this includes retratining members of our community. IE the example of business owners and when it's appropriate to call police. City can make an effort to re-educate our community from automatically picking up the phone in situations that shouldn't involve the police.

- RE affordable and homelessness - City of Tempe needs 11,000 more units of housing before 2040 to keep pace. We're working on this as a council. (Most aggressive affordable housing plan of any City in the State of Arizona, even within the constraints placed on us by the State). Commitment to retain community diversity - need to ensure affordable options for anyone who wants to live here. That's our responsibility as a City Govt.

- RE Homelessness - as a Council we are going to have to reallocate resources to do right by individuals who don't have homes. Stopping citations for sidewalk sleeping etc is inhumane if they do not have anywhere to go. We need to ensure they have not just a bed, but also the wraparound services that they need to live them up. Not just shelter but also opportunities to lift themselves up.



NOTES, continued

WORKFORCE CULTURE & WELLNESS PILLAR

A. <u>Recruiting and developing an inclusive and engaged workforce</u>

- 1. Establish grassroots strategies for diverse and inclusive officer recruitment.
- 2. Develop a more diverse workforce that includes language fluency, cultural competency in language, and demographic representation
- 3. Change culture with strategic resources, values and standards (training, education).

B. Supporting Mental Health and Wellness

- 1. Prioritizing personnel physical and mental wellness
- 2. Require ongoing physical & fitness and flexibility standards, testing, and evaluation to metrics annually at minimum.
- 3. Track officer behavior toward mental health metrics, more often than annual evaluation to those metrics.

C. Modernizing discipline and accountability

- 1. Reframe discipline and assessment, informed by data.
- 2. Evaluate and reform to ensure accountability in progressive discipline process, excluding previous cases.

Most essential?

If Changed or Refined?

- 1 to 3 who governs these ideas? Determines what is "grass roots"?
- Hiring should be suspended until the material items / changes are reflected in the police department. Especially in light of 2310, 2440, 13.. House bills.
- The police department needs to control this but there needs to be greater cooperation and collaboration perhaps compromise is available regarding the controls that need to be in place, alongside the collaboration with the grassroots for outreach.
- Chief openness to collaborate with other organization in relationship to hirign practices. Particularly
 with the NAACP. It is a continuing conversation now. Community has been a part of panel interviewing
 / onboarding. Want to be able to take a look at the full scope of applicants coming in in collaboration.
- Caution: diversify as a response to a call for change can sideline the culture shift that is needed before bringing in new people. A more diverse force doesn't eliminate the issues that are happening.
- BLM is concerned with making the Police Force bigger before making the cultural changes needed. Pause hiring and recruitment until the culture shift has taken place. Identify who will determine how the culture is changed, and who needs to be involved in that work.
- These conversations have been happening for about 4 or 5 years early on, calls for diversity in the PD, reflecting exhaustion with primarily white male officers present, sough better cultural competency and understanding and community relationship through diversity in officers and leadership. What's been asked for is being delivered, with our first African American Chief. The progress may not look the way we want it to but it's there. Happy with where we are in the hopes of making MORE progress.
- RE Governance. We don't know what we don't know. Community members haven't been allowed in to report out what's going on. Especially in regard to mental health reviews. How can we provide space to have these policies reviewed.
- RE: C Modernizing discipline and accountability. Want to avoid bringing in officers to a culture tainted by white male supremacist ideology need to determine who is exhibiting these ideologies and how that is being rooted out. What is the commitment that the City is going to make to make sure that is going to happen. Who gets to sit at the table and define how we are going to root out this ideology and members of organizations out to hurt and harm.



WORKFORCE CULTURE & WELLNESS PILLAR

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• NAACP and PD in conversation about eliminating white supremacist ideology from the department.

NOTES, continued

- We need more trusted partners for the PD, ie BLM and BIPOC and other perspectives beyond NAACP to reflect the diversity of perspectives, and decentralize the power from one or two agencies or leaders.
- Alot of what's discussed here can be applied across the departments within the City. RE working with Trauma. There has been great receptiveness to working different with people with disabilities. There is also the opportunity to work with other departments to address some of these concerns on dealing with Trauma.
- RE: Data critical component. Internal HRIS systems, being able to track some of this information, interested in the maturity of the technology infrastructure and need more information to see where we can ensure we have the backup systems to inform decision making in a practical way.

Missing?

- Still need more information about the diversity, gender and cultural makeup of the PD. (Tho same may be available in the early TF documents)...
- Racial equity standards transforming the hiring process. There are firms and best practices for hiring that can radically change hiring, via independent hiring committees that include community members and diverse stakeholders that promote equity in hiring.
- RE: B add within tracking behaviour toward mental health metrics within post incident evaluations: officers need to be removed from the force in the case of incidents resulting in injury or death in order to conduct a mental health evaluation. Those evaluation need to be more stringent than they are currently. More holistic - mental health surrounding both family and employment.
- B a shift to a healing justice framework addressing root causes for mental health support and wellness. Instead of mental health only being available of highest stress, incorporating supports into their job in a proactive way to address stigma, and do deep work to address the trauma in the job in a regular way.
- PTSD and domestic violence has been a factor with officers profiles, who were involved in incidents. Those should be included in the evaluation tools, taken more seriously in evaluating their performance on the job - especially if they have been involved in incidents involving death.
- Concern about the agency and the assessments that officers are being sent to many different kinds, but as a psychologist, hands are tied in what we can do by employment law and the criminal investigations that are instigated. How that impacts their employment standing and the treatment they can receive. PTSD being treated could better position officers than those that aren't being treated.
- Important to educate the community and police officers about what happens when there is a major.



Break

Next Steps - Strategic Plan Document

Rosa Inchausti Director, Strategic Management & Diversity Office

POLICE MODEL & ACCOUNTABILITY	DATA & TRANSPARENCY	COMMUNITY ENGAGEMENT	WORKFORCE CULTURE & WELLNESS PILLAR	
PILLAR	PILLAR	PILLAR		Task Force Members
				rask i orde members
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Extablish a family bill of rights that would include a family liaison, & an advocate to follow the investigation, fladvocates tod. access by family to body worn camera and report immediately within 48 hours. Extablish a participatory budget process specifically designed for Tempe PD. Commitment: Changing and refining A2 and B1 Potice Model and Accountability Amendments A 3 - Dispatch retraining. (With or without a change in contact points beyond 911) Stuations like Officer Haine (sic) and Kerzaya cannot continue there needs to be Commutability (Including 1 through 10) Growintability (Including 1	 A. Improving data infrastructure Develop a robust data collection system for the PD department, allowing for accurate reports to create policie/process and build community trust. Demographic and Geo located dated. Implement electronic system to collect data. Issue RFP for data analytics - to inform policing policies - to all transparence indicators. Include key stakeholder. Deta and Transparency Amendments Establishing Task Force between the City and Community Members to explore data that informs resources for the types of calls, partnerships (Durham NC) L. Create a separate office for the independent investigations M Community involvement in interview process for Community inisson position. <!--</td--><td> Creating community connections and representation Establish a Community Liaison position between public safety and City Manager's Officer. Reports to City Manager's Officer. Reports to City Manager's Officer. Reports to community and line level officers. Engage with vulnerable populations to create a diverse and engaged community spearheaded by underrepresented individuals to increase representation at all levels of the process. Engage with vulnerable populations to create a diverse and any practices in defining what is 'safety'. Educate students and community on the role of police (based on what is evidenced to work). 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Rob Ferraro Facilitation Team Rosa Inchausti Wydale Holmes Jonae Harrison</td>	 Creating community connections and representation Establish a Community Liaison position between public safety and City Manager's Officer. Reports to City Manager's Officer. Reports to City Manager's Officer. Reports to community and line level officers. Engage with vulnerable populations to create a diverse and engaged community spearheaded by underrepresented individuals to increase representation at all levels of the process. Engage with vulnerable populations to create a diverse and any practices in defining what is 'safety'. Educate students and community on the role of police (based on what is evidenced to work). Avoid minor citations, such as violations for jaywaliking and public unination, involving vulnerable populations without accompanying education and/or resources for compliant and the uvlnerable individual. 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Human and Social Services:

Blending A&B as a new Pillar

- A2 Have CARE7 work independently of Police Department.
- B2 Increase budget for Care 7 personnel and training.
- Independent dispatch system.
- A5 More comprehensively.
- D 1 & 2. Pursue the creation of a Tempe Advocacy Center
- C1
- Examine 911 as it relates to CAHOOTs program in Oregon
- I Develop a Community Reinvestment Roundtable [Budget allocation and alignment]
- Make sure we show that we are recommending Care 7 be moved to the Human Services Department.

Additional notes: Regional and National Policy & Laws

O. Stop criminalizing poverty. [Engagement with vulnerable populations] - 3-5 check the chat for additional suggestions for how to address this. Esp. re: diversion programs through the courts. Address the barriers to participation in diversion program.

Overarching guidance:

H - to guide the plan overall but adjustment to the questions to focus more on the pillars or the Police Department. And our task at hand. Exploring how guns in Tempe and Gun Violence, and Violence are addressed. Explore how white supremacy is connected to guns and gun violence.

Implementation Process and Discussion

Andrew Ching City Manager



Next Steps

- Strategic Plan document finalized
- Tempe Involving the Public (TIP)
 - Tempe Forum
- Tempe City Council

Implementation Categories

Pillars

- Police Model and Accountability
- Data and Transparency
- Community Engagement
- Workforce Culture and Wellness

Buckets

• Immediate (June 2021)

PUBLIC SAFETY ADVISORY

TASK FC

- Next Year (FY21/22)
- Long-Term (3-5 years)

Immediate (June 2021)

Example Recommendations

- Require ongoing physical & fitness and flexibility standards, testing, and evaluation to metrics.
- Launch a plan to build relationships between the community and line level officers.
- Reform Tempe citizens (community) Review Panel's responsibilities, processes and functions.
- Establish grassroots strategies for diverse and inclusive officer recruitment.

Pillars

PUBLIC SAFETY ADVISORY

TASK FOR

Police Model and Accountability Data and Transparency Community Engagement Workforce Culture and Wellness

Tempe

Next Year (FY21/22)

Example Recommendations

- Create a Tempe Advocacy Center
- Create a separate operator and number for mental health and crisis intervention calls
- Increased number of trained Mental Health providers working with the community including those who specialize in outreach to Youth and Homeless population.
- Re-establish a full time Community Liaison position
- Establish a family bill of rights that would include a family liaison and an advocate to follow the investigation.

PUBLIC SAFETY ADVISORY Tempe TASK FORCE

Pillars

Police Model and Accountability Data and Transparency Community Engagement Workforce Culture and Wellness

Long-Term (3-5 years)

PUBLIC SAFETY ADVISORY Tempe TASK FORCE

Example Recommendations

- Require ongoing physical & fitness and flexibility standards, testing, and evaluation to metrics.
- Develop a robust data collection system for the PD department, allowing for accurate reports.

Pillars

Police Model and Accountability Data and Transparency Community Engagement Workforce Culture and Wellness

Accountability

 PUBLIC SAFETY ADVISORY

 Tempe
 TASK FORCE

- Public Safety Advisory Task Force webpage progress report
- Chief's Community Advisory Group



Corey D. Woods Mayor